

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHRISTINA RULE)	
)	CASE NO.
VS.)	2017-00403
)	
DUKE ENERGY KENTUCKY, INC.)	

ORDER

This matter arises upon a Complaint tendered by Christina Rule (“Ms. Rule”) on September 27, 2017, alleging that Duke Energy Kentucky, Inc. (“Duke Kentucky”) overcharged Ms. Rule for gas and electric service beginning in January 2016. The Commission found that Ms. Rule established a *prima facie* case regarding alleged overcharges for gas service between March 21, 2017, and May 19, 2017. The Commission was unable to determine whether the Complaint established a *prima facie* case regarding alleged overcharges for electric and gas service at other times. By Order entered November 2, 2017, the Commission directed Ms. Rule to file a more definitive statement within 20 days to allow the Commission to make a determination regarding the remaining allegations. The Commission found that Duke Kentucky was not required to file an answer or satisfy the Complaint until the Commission determines whether a *prima facie* case has been established for all of Ms. Rule’s claims and issues an Order directing Duke Kentucky to file an answer or satisfy the complaint.

Ms. Rule received a copy of the November 2, 2017 Order, but failed to file the requested documents.¹ Pursuant to 807 KAR 5:001, Section 20(4)(a)(2), the Commission finds that the Complaint should be dismissed without prejudice regarding all allegations with the exception of alleged overcharges for gas service between March 21, 2017, and May 19, 2017. Ms. Rule has the right to refile that portion of the complaint that has been dismissed without prejudice, provided that she identifies with reasonable certainty the subject matter of her allegations by filing the requested documents.

Pursuant to 807 KAR 5:001, Section 20, Duke Kentucky is hereby notified that it has been named as defendant in a formal complaint filed on September 27, 2017, a copy of which is attached hereto.

IT IS HEREBY ORDERED that:

1. Ms. Rule's Complaint is dismissed without prejudice in regard to the allegations that she was overcharged for electric service between January 2016 and the current date, and for gas service between January 2016 and March 20, 2017, and between May 20, 2017 and the current date.

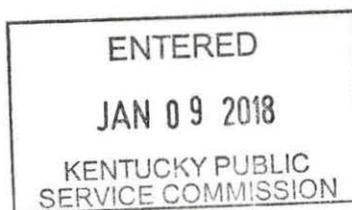
2. Ms. Rule's Complaint established a *prima facie* case regarding alleged overcharges for gas service between March 21, 2017, and May 19, 2017.

3. Pursuant to 807 KAR 5:001, Section 20, Duke Kentucky shall satisfy the matters complained of regarding alleged overcharges for gas service between March 21, 2017, and May 19, 2017, or file a written answer to the complaint within ten days from the date of service of this Order.

¹ Prior to the lapse of 20 days after the issuance of the Order, Ms. Rule spoke with Commission Staff by telephone regarding procedural matters for submitting documents in this matter.

4. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents also shall be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

By the Commission



ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

SEP 27 2017

PUBLIC SERVICE
COMMISSION

In the matter of:

Christina Rule
(Your Full Name)
COMPLAINANT

VS.

Duke Energy
(Name of Utility)
DEFENDANT

Case No. 2017-00403

COMPLAINT

The complaint of Christina Rule
(Your Full Name) respectfully shows:

(a) Christina Rule
(Your Full Name)

637 W 12th St Covington KY 41011
(Your Address)

(b) Duke Energy
(Name of Utility)

1262 Cox Ave Erlanger KY 41018
(Address of Utility)

(c) That: see Attached
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

_____ vs. _____

Page 2 of 2

Wherefore, complainant asks _____
(Specifically state the relief desired.)

See Attached

Dated at Covington, Kentucky, this 14th day
(Your City)

of August, 2017.
(Month)

Christopher Paul
(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

- (1) **Contents of complaint.** Each complaint shall be headed "Before the Public Service Commission," shall establish the names of the complainant and the name of the defendant, and shall state:
 - (a) The full name and post office address of the complainant;
 - (b) The full name and post office address of the defendant; and
 - (c) Fully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, if practicable, to the law, order, or administrative regulation section and subsection, of which a violation is claimed, and other matters, or facts, if any, as necessary to acquaint the commission fully with the details of the alleged violation. The complainant shall specifically establish the relief desired.
- (2) **Signature.** The complaint shall be signed by the complainant or his or her attorney, if applicable, and if signed by an attorney, shall show the attorney's post office address. **A complaint by a corporation, association, or another organization with the right to file a complaint, shall be signed by the entity's attorney.**
- (3) **Number of copies required.** When the complainant files his or her original complaint, the complainant shall also file two (2) more copies than the number of persons or corporations to be served.
- (4) **Procedure on filing of complaint.**
 - (a) Upon the filing of a complaint, the commission shall immediately examine the same to ascertain if it establishes a prima facie case and conforms to this administrative regulation.
 1. If the commission is of the opinion that the complaint does not establish a prima facie case or does not conform to this administrative regulation, the commission shall notify the complainant or his or her attorney to that effect, and opportunity shall be given to amend the complaint within a specified time.
 2. If the complaint is not amended within the time or the extension as the commission, for good cause shown, shall grant, the complaint shall be dismissed.
 - (b) If the complaint, either as originally filed or as amended, establishes a prima facie case and conforms to this administrative regulation, the commission shall serve an order upon the person complained of, accompanied by a copy of the complaint, directed to the person complained of and requiring that the matter complained of be satisfied, or that the complaint be answered in writing within ten (10) days from the date of service of the order, provided that the commission may, in particular cases, require the answer to be filed within a shorter or longer period.
- (5) **Satisfaction of the complaint.** If the defendant desires to satisfy the complaint, he or she shall submit to the commission, within the time allowed for satisfaction or answer, a statement of the relief which the defendant is willing to give. Upon the acceptance of this offer by the complainant and with the approval of the commission, further proceedings shall not be taken.
- (6) **Answer to complaint.** If the complainant is not satisfied with the relief offered, the person complained of shall file an answer to the complaint, with certificate of service on other endorsed parties, within the time specified in the order or the extension as the commission, for good cause shown, shall grant.
 - (a) The answer shall contain a specific denial of the material allegations of the complaint as controverted by the defendant and also a statement of new matter constituting a defense.
 - (b) If the answering party does not have information sufficient to enable him or her to answer an allegation of the complaint, the answering party may so state in the answer and place the denial upon that ground.

IN THE MATTER OF:
CHRISTINA RULE VS. DUKE ENERGY
1262 COX AVENUE, ERLANGER, KY 41018
(800) 544-6900

THE COMPLAINT OF CHRISTINA RULE RESPECTFULLY SHOWS:

CHRISTINA RULE
637 WEST 12TH STREET
COVINGTON KY, 41011

DUKE ENGERY
1262 COX AVENUE
ERLANGER, KY 41018
(800) 544-6900

Over the past two years DUKE ENGERY has vigorously overcharged plaintiff for GAS and POWER services. Additionally, DUKE ENGERY has refused to provide plaintiff with a fair and adequate utility service at a correct rate. From inaccurate bills to long telephone hold times, DUKE ENGERY's highly dysfunctional billing system has us fed up.

Plaintiff Christina Rule is an individual and owner of a single family residence located within the City of Covington KY. Plaintiff contracted DUKE ENGERY to provide electrical and gas services at her residence beginning in January 2016. For a period of the last two years, DUKE ENGERY has been improperly and excessively billed plaintiff for gas and electric services.

The first bill plaintiff received from DUKE ENGERY was estimated. Plaintiff then called DUKE ENGERY to request someone come and read meters. It wasn't until plaintiff's April bill that Plaintiff received an actual read with an enormous bill. DUKE ENGERY stated this was due to the fact that they had not physically read on plaintiff's meters in years and that they had to adjust bill to reflect this difference. Plaintiff is claiming that DUKE ENGERY overcharged her for the difference of previous owners. DUKE ENGERY would not give her any information or a viable solution. When asked DUKE ENGERY for their last physical reading they had done on the property DUKE ENGERY would not disclose that information nor did they respect that plaintiff was the new owner they simply threatened to shut off our power.

On multiple occasions DUKE ENGERY has sent techs to read plaintiff's meters (located inside the property) and has failed to record readings and continued to bill plaintiff based on ESTIMATED reads. Plaintiff has record of each time DUKE ENGERY has entered the property to take readings as she has to take off of work on each occasion.

DUKE ENGERY has continued to overcharge plaintiff with their ESTIMATED billing system. PLAINTIFF has been forced to use vacation days to take off work on multiple occasions to give DUKE ENGERY access to

property and DUKE ENGERY has continued to estimate bills. When plaintiff would call DUKE ENGERY about this DUKE ENGERY would state that no tech was ever there and basically accuse plaintiff of lying.

ESTIMATED BILLS sent to plaintiff were so high plaintiff requested a meter and gas check on multiple occasions to check for leaks/malfunctions. Plaintiff hired independent contractors to check electrical and gas throughout the home. Contractor's all agreed the electric and gas estimations were outrageous and did not reflect actual energy consumption of 2 people who work fulltime, commenting that DUKE ENGERY'S transformer or such could be bad and stated that gas line is located under the home so if it's leaking might not be able to notice an odor. When plaintiff contacted DUKE ENGERY about the finding DUKE ENGERY stated all they could do is send someone out to inspect the meters. When asked to clarify what DUKE ENGERY was basing their estimations on they simply stated "past usage". We reached out to the previous owner(a family of 4) of the home who stated his bills were nowhere near as high as what DUKE ENGERY has been "estimating" ours. Plaintiff works 50 hours a week, uses all LED bulbs, has a furnace that is 3 years old, has no major appliances and cooks once a week. Furthermore, plaintiff is rehabbing home and only dwells on the top part of the home. Plaintiff also reached out to neighbors to compare bills and found that a neighbor with a family of 6 had an average of \$250-\$300 bill. As you can see from plaintiff's bills she averaged a much larger bill...further proof that DUKE ENGERY has been overestimating plaintiff's bills and refusing to do anything about it.

It wasn't until May 2017 the DUKE ENGERY allowed plaintiff to start calling in readings. Prior to this DUKE ENGERY wouldn't allow plaintiff the option of doing this. Even still DUKE ENGERY would continue to bill customer **incorrectly**. DUKE ENGERY would still estimate gas and/or electric and only record one actual reading even though both were submitted. This would result in plaintiff having to spend hours on the phone with Duke to get a corrected bill, some months plaintiff would receive as many as 3 different rebills (see attached).

As customer of DUKE ENGERY a binding contract is entered into between DUKE ENGERY and the customer. Among the terms, either express or implicit, that are agreed to between DUKE ENGERY and the customer are the following:

- a. The Customer agrees to permit unobstructed access by a DUKE ENGERY representative to the meters at the service location for purpose of maintenance and meter reading:
- b. DUKE ENGERY agrees to make periodic readings of the meter to measure usage by the customer of gas and/or electric
- c. DUKE ENGERY agrees to send a bill accurate reflecting the customer's usage of service during the billing period
- d. The customer agrees to timely pay in full for all gas and electric services that have been used by the customer during billing period.

Plaintiff has been continuously over charged and held accountable for outrageous unexplained charges. DUKE ENGERY has not recorded plaintiff's physical readings and has consistently remained diligent in collecting these charges, going as far as disconnecting plaintiffs power on multiple times.

Plaintiff is seeking:

- a. The amount in dispute to be dissolved.
- b. Compensation for vacation time used to allow DUKE ENGERY access to property and failed to submit a meter read. This happened on at least 5 occasions.
- c. A refund for all late fees, disconnection and reconnections fee including compensation for food spoiling after power was turned off for 3 days. When plaintiff was in dispute.
- d. Compensation for all Estimated over charges.
- e. Compensation for time spent dealing with duke customer service reps and billing department.

Christa Rule

8/14/17



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

Due Date	Amount Due
Feb 16, 2017	\$ 415.60

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000415600 92000593453 021620173 00000426024

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Jan 25 not included Bill prepared on Jan 25, 2017 Next meter reading Feb 20, 2017

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT - Your service may be disconnected if your past due amount of \$191.67 is not paid before 02/17/2017. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Dec 19	Jan 20	32	861 E	981 E	120
Elec	[REDACTED]	Dec 19	Jan 20	32	34338 E	35286 E	948

Gas - Residential	
Usage -	120 CCF
Duke Energy - Rate RS	\$ 127.14
Current Gas Charges	\$ 127.14
Gas Cost Recovery \$0.50190000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 191.67
Late Payment Charge(s)	9.30
Balance Forward	200.97
Current Gas Charges	127.14
Current Electric Charges	81.24
Taxes	6.25
Current Amount Due	\$ 415.60

Electric - Residential	
Usage -	948 kWh
Duke Energy - Rate RS	\$ 81.24
Current Electric Charges	\$ 81.24

no print

DISCONNECT NOTICE

Due Date	Amount Due	After Feb 16, 2017
Feb 16, 2017	\$ 415.60	\$ 426.02



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 6.25

Help neighbors in need stay warm this winter by contributing to Duke Energy's WinterCare program. For details on how you can help, visit us online at duke-energy.com/WinterCare.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Due Date	Amount Due
Jan 17, 2017	\$ 191.67

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000191671 92000593453 011720170 00000200972

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Dec 22 not included Last payment received Dec 13 Bill prepared on Dec 22, 2016 Next meter reading Jan 20, 2017

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Nov 16	Dec 19	33	752 E	861 E	109
Elec	[REDACTED]	Nov 16	Dec 19	33	33424 E	34338 E	914

Gas - Residential	
Usage	109 CCF
Duke Energy - Rate RS	\$ 107.74
Current Gas Charges	\$ 107.74
Gas Cost Recovery \$0.42060000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 372.76
Payment(s) Received	372.76cr
Balance Forward	0.00
Current Gas Charges	107.74
Current Electric Charges	78.35
Taxes	5.58
Current Amount Due	\$ 191.67

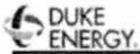
Electric - Residential	
Usage	914 kWh
Duke Energy - Rate RS	\$ 78.35
Current Electric Charges	\$ 78.35

Taxes	
Taxes	\$ 5.58

Due Date	Amount Due	After Jan 17, 2017
Jan 17, 2017	\$ 191.67	\$ 200.97



Visit us at www.duke-energy.com

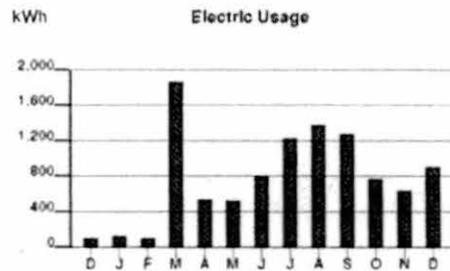
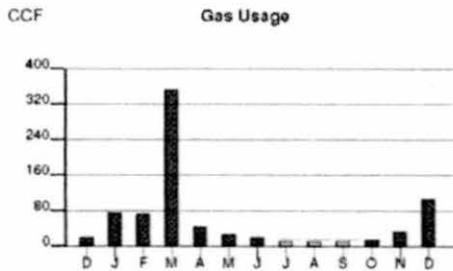


Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Help neighbors in need stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at duke-energy.com/WinterCare.

Explanation of Current Charges			
Gas Meter - [REDACTED] CCF Usage - 109 Nov 16 - Dec 19 33 Days	Duke Energy Rate RS - Residential Service		
	Customer Charge	\$ 16.10	
	Gas Delivery Charge 109 CCF @ \$ 0.37213000	40.56	
	Gas DSM Rider 109 CCF @ \$ 0.04474100	4.88	
	Gas Cost Recovery 109 CCF @ \$ 0.42060000	45.85	
	Service Replacement Rider	0.35	
		\$ 107.74	
	Total Current Gas Charges		\$ 107.74
	Electric Meter - [REDACTED] kWh Usage - 914 Nov 16 - Dec 19 33 Days	Duke Energy Rate RS - Residential Service	
		Customer Charge	\$ 4.60
Energy Chrg 914 kWh @ \$ 0.08073600		73.79	
Elec DSM Rider 914 kWh @ \$ 0.00712800		6.51	
Rider MSR E 914 kWh 0.00000000		0.00	
Rider PSM 914 kWh @ \$ 0.00122500cr		1.12cr	
Elec Fuel Adjustment 914 kWh @ \$ 0.00593700cr		5.43cr	
		78.35	
Total Current Electric Charges		\$ 78.35	

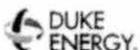
Explanation of Taxes		
Taxes	Franchise Fee-Covington	\$ 5.58
	Total Taxes	\$ 5.58



Calculations based on most recent 12 month history
 Total Usage 806
 Average Usage 67

Calculations based on most recent 12 month history
 Total Usage 10,242
 Average Usage 854

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Gas	21	78	79	353	47	30	20	15	13	15	17	34	109
Electric	111	129	106	1,972	558	523	803	1,225	1,397	1,295	775	643	914





To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Dec 13, 2016	\$ 372.76

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

210 00000372765 92000593453 121320169 00000377988

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201 1326	Payments after Nov 21 not included Bill prepared on Nov 21, 2016 Next meter reading Dec 19, 2016

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT: If your service has not yet been disconnected, please pay \$260.18 immediately to avoid disconnection.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	[REDACTED]	Oct 18 Nov 16	29	718 E	752 E	34
Elec	[REDACTED]	Oct 18 Nov 16	29	32781 E	33424 E	643

Gas - Residential	
Usage -	34 CCF
Duke Energy - Rate RS	\$ 45.67
Current Gas Charges	\$ 45.67
Gas Cost Recovery \$0.44260000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 260.18
Late Payment Charge(s)	5.12
Balance Forward	265.30
Current Gas Charges	45.67
Current Electric Charges	58.66
Taxes	3.13
Current Amount Due	\$ 372.76

no amt

Electric - Residential	
Usage -	643 kWh
Duke Energy - Rate RS	\$ 58.66
Current Electric Charges	\$ 58.66

DISCONNECT NOTICE

Due Date	Amount Due	After Dec 13, 2016
Dec 13, 2016	\$ 372.76	\$ 377.98

Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 3.13

Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.

Help neighbors in need stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at duke-energy.com/WinterCare.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Nov 14, 2016	\$ 260.18

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000260185 92000593453 111420165 00000265306

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Oct 21 not included Bill prepared on Oct 21, 2016 Next meter reading Nov 16, 2016

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT - Your service may be disconnected if your past due amount of \$147.52 is not paid before 11/17/2016. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	[REDACTED]	Sep 19	Oct 18	29	701 E	718 E	17
Elec	[REDACTED]	Sep 19	Oct 18	29	32006 E	32781 E	775

Gas - Residential	
Usage -	17 CCF
Duke Energy - Rate RS	\$ 31.50
Current Gas Charges	\$ 31.50
Gas Cost Recovery \$0.46850000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 147.85
Late Payment Charge(s)	7.18
Balance Forward	155.03
Current Gas Charges	31.50
Current Electric Charges	70.90
Deposit Refund + Interest	0.33cr
Taxes	3.08
Current Amount Due	\$ 260.18

Electric - Residential	
Usage -	775 kWh
Duke Energy - Rate RS	\$ 70.90
Current Electric Charges	\$ 70.90

no pmt

DISCONNECT NOTICE

Due Date	Amount Due	After Nov 14, 2016
Nov 14, 2016	\$ 260.18	\$ 265.30



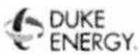
Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 3.08

Earn up to \$1,675 for home improvements and lower your energy costs this winter with Smart Saver incentives. Rebates are available to help upgrade or replace insulation, HVAC, water heaters and more. Find participating contractors at duke-energy.com/smart-saver

Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.

PLEASE NOTE: Your Service Deposit Interest of \$0.33 has been applied as a credit to your account.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number XXXXXXXXXX 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Oct 14, 2016	\$ 147.85

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000147850 92000593453 101420167 00000155039

Page 1 of 3

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	XXXXXXXXXX

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201 1326	Payments after Sep 22 not included Last payment received Sep 21
	Bill prepared on Sep 22, 2016 Next meter reading Oct 18, 2016

Urgent Message We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Urgent Message The electric charges on this bill have been estimated because the meter was blocked by an obstacle. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	XXXXXXXXXX	Aug 18	Sep 19	32	686 E	701 E	15
Elec	XXXXXXXXXX	Aug 18	Sep 19	32	30711 E	32006 E	1,295

Gas - Residential	
Usage	15 CCF
Duke Energy - Rate RS	\$ 29.50
Current Gas Charges	\$ 29.50
Gas Cost Recovery \$0.45310000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 307.12
Payment(s) Received	314.56cr
Late Payment Charge(s)	7.44
Balance Forward	0.00
Current Gas Charges	29.50
Current Electric Charges	114.04
Taxes	4.31
Current Amount Due	\$ 147.85

Electric - Residential	
Usage	1,295 kWh
Duke Energy - Rate RS	\$ 114.04
Current Electric Charges	\$ 114.04

MAY/OCT
+ 1,295
COMPLETE CHARGES
↓ MAY

Due Date	Amount Due	After Oct 14, 2016
Oct 14, 2016	\$ 147.85	\$ 155.03



Visit us at www.duke-energy.com



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 4.31

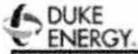
Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.

Stay in the know. Get power outage alerts by email, text or voice message. Enroll now at duke-energy.com/PowerAlerts or text REG to 57801. To report an outage, simply text OUT to 57801. For residential and small business customers only.

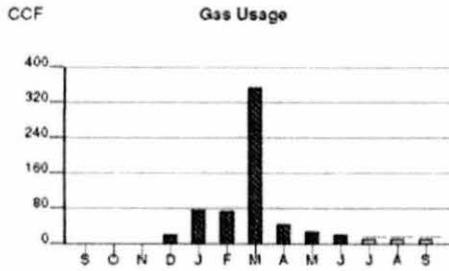
Explanation of Current Charges		
Gas Meter - [REDACTED] CCF Usage - 15 Aug 18 - Sep 19 32 Days	Duke Energy Rate RS - Residential Service	
	Customer Charge	\$ 16.10
	Gas Delivery Charge	
	15 CCF @ \$ 0.37213000	5.58
	Gas DSM Rider	
	15 CCF @ \$ 0.04474100	0.67
	Gas Cost Recovery	
	15 CCF @ \$ 0.45310000	6.80
	Service Replacement Rider	0.35
Total Current Gas Charges		\$ 29.50
Electric Meter - [REDACTED] kWh Usage - 1.295 Aug 18 - Sep 19 32 Days	Duke Energy Rate RS - Residential Service	
	Customer Charge	\$ 4.60
	Energy Chrg	
	1,295 kWh @ \$ 0.08073600	104.55
	Elec DSM Rider	
	1,295 kWh @ \$ 0.00712800	9.23
	Rider MSR-E	
	1,295 kWh 0.00000000	0.00
	Rider PSM	
	1,295 kWh @ \$ 0.00062000cr	0.80cr
Elec Fuel Adjustment		
1,295 kWh @ \$ 0.00273000cr	3.54cr	
		114.04
Total Current Electric Charges		\$ 114.04

Explanation of Taxes		
Taxes	Franchise Fee Covington	\$ 4.31
		\$ 4.31
Total Taxes		\$ 4.31

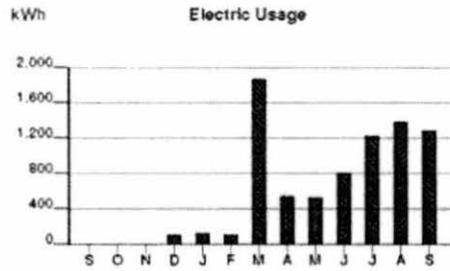




Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]



Calculations based on most recent 12 month history
 Total Usage 667
 Average Usage 67



Calculations based on most recent 12 month history
 Total Usage 8,021
 Average Usage 802

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	0	0	0	21	78	75	353	47	30	20	15	13	15
Electric	0	0	0	111	129	108	1,872	558	523	803	1,225	1,397	1,295





To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Sep 14, 2016	\$ 307.12

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000307122 92000593453 091420163 00000314560

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Aug 23 not included Last payment received Aug 22 Bill prepared on Aug 23, 2016 Next meter reading Sep 19, 2016

IMPORTANT: Your service may be disconnected if your past due amount of \$146.97 is not paid before 09/16/2016. A reconnection charge will be required. For questions, please call the number shown above.

Urgent Message: The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Jul 20	Aug 18	29	673 E	686 E	13
Elec	[REDACTED]	Jul 20	Aug 18	29	29314 E	30711 E	1,397

57
1,397

Gas - Residential	
Usage - 13 CCF	
Duke Energy - Rate RS	\$ 27.18
Current Gas Charges	\$ 27.18
Gas Cost Recovery \$0.40860000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 259.53
Payment(s) Received	112.56cr ✓
Late Payment Charge(s)	6.87
Balance Forward	153.84
Current Gas Charges	27.18
Current Electric Charges	121.63
Taxes	4.47
Current Amount Due	\$ 307.12

Electric - Residential	
Usage - 1,397 kWh	
Duke Energy - Rate RS	\$ 121.63
Current Electric Charges	\$ 121.63

DISCONNECT NOTICE

Due Date	Amount Due	After
Sep 14, 2016	\$ 307.12	Sep 14, 2016
		\$ 314.56



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 4.47

Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.

Stay in the know. Get power outage alerts by email, text or voice message. Enroll now at duke-energy.com/PowerAlerts or text REG to 57801. To report an outage, simply text OUT to 57801. For residential and small business customers only.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp **DISCONNECT NOTICE**

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Aug 16, 2016	\$ 259.53

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000259535 92000593453 081620164 00000266400

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Jul 25 not included Bill prepared on Jul 25, 2016 Next meter reading Aug 18, 2016

IMPORTANT: Your service may be disconnected if your past due amount of \$112.56 is not paid before 08/19/2016. A reconnection charge will be required. For questions, please call the number shown above.

Urgent Message: The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	[REDACTED]	Jun 20	Jul 20	30	658 E	673 E	15
Elec	[REDACTED]	Jun 20	Jul 20	30	28089 E	29314 E	1,225

Est
1,225

Gas - Residential	
Usage - 15 CCF	
Duke Energy - Rate RS	\$ 28.58
Current Gas Charges	\$ 28.58
Gas Cost Recovery \$0.39180000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 112.56
Late Payment Charge(s)	5.42
Balance Forward	117.98
Current Gas Charges	28.58
Current Electric Charges	108.84
Taxes	4.13
Current Amount Due	\$ 259.53

no print

Electric - Residential	
Usage - 1,225 kWh	
Duke Energy - Rate RS	\$ 108.84
Current Electric Charges	\$ 108.84

DISCONNECT NOTICE

Due Date	Amount Due	After Aug 16, 2016
Aug 16, 2016	\$ 259.53	\$ 266.40



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 4.13

Don't miss a thing. Sign up for email updates from illumination.duke-energy.com for inspiring stories about remarkable people, innovation, community and the environment - plus helpful tips and cool retro photos.

Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Jul 15, 2016	\$ 112.56

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000112569 92000593453 071520161 00000117986

Page 1 of 3

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 23 not included Last payment received May 27 Bill prepared on Jun 23, 2016 Next meter reading Jul 20, 2016

Urgent Message - The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	[REDACTED]	May 19	Jun 20	32	638 E	658 E	20
Elec	[REDACTED]	May 19	May 26	7	27286 E	27286	0
Elec	[REDACTED]	May 27	Jun 20	24	27286	28089 E	803

Handwritten circled "0?" with a line pointing to the 24 days entry in the meter table.

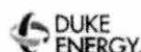
Handwritten "803" next to the 803 usage entry in the meter table.

Gas - Residential	
Usage -	20 CCF
Duke Energy - Rate RS	\$ 31.93
Current Gas Charges	\$ 31.93
Gas Cost Recovery \$0.35750000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 717.79
Cancel Late Pmt Charge	22.95cr
Payment(s) Received	693.88cr ✓
Balance Forward	0.96
Current Gas Charges	31.93
Current Electric Charges	76.42
Taxes	3.25
Current Amount Due	\$ 112.56

Electric - Residential	
Usage -	0 kWh
Duke Energy - Rate RS	\$ 1.01
Usage -	803 kWh
Duke Energy - Rate RS	75.41
Current Electric Charges	\$ 76.42

Due Date	Amount Due	After Jul 15, 2016
Jul 15, 2016	\$ 112.56	\$ 117.98



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Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 3.25

This bill contains final charges for electric service on Meter #62601982.

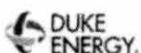
Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.

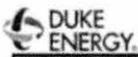
Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 800.544.6900 or complete an energy theft form at duke-energy.com, under the customer service link.

Learn how to lower you bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall or 855-739-9114.

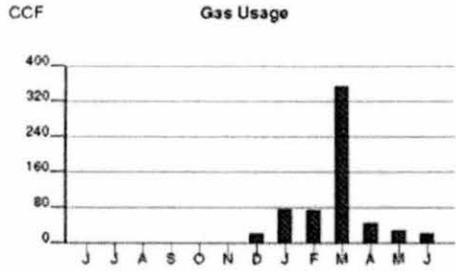
Explanation of Current Charges		
Gas Meter - [REDACTED] CCF Usage - 20 May 19 - Jun 20 32 Days	Duke Energy Rate RS - Residential Service Customer Charge \$ 16.10 Gas Delivery Charge 20 CCF @ \$ 0.37213000 7.44 Gas DSM Rider 20 CCF @ \$ 0.04474100 0.89 Gas Cost Recovery 20 CCF @ \$ 0.35750000 7.15 Service Replacement Rider 0.35	\$ 31.93
Total Current Gas Charges		\$ 31.93
Electric Meter - [REDACTED] kWh Usage - 0 May 19 - May 26 7 Days	Duke Energy Rate RS - Residential Service Customer Charge \$ 1.01	1.01
Electric Meter - [REDACTED] kWh Usage - 803 May 27 - Jun 20 24 Days	Duke Energy Rate RS - Residential Service Customer Charge \$ 3.45 Energy Chrg 803 kWh @ \$ 0.08073600 64.83 Elec DSM Rider 803 kWh @ \$ 0.00712800 5.72 Rider MSR-E 803 kWh 0.00000000 0.00 Rider PSM 803 kWh @ \$ 0.00008000 0.06 Elec Fuel Adjustment 803 kWh @ \$ 0.00167700 1.35	75.41
Total Current Electric Charges		\$ 76.42

Explanation of Taxes		
Taxes	Franchise Fee-Covington \$ 3.25	\$ 3.25
Total Taxes		\$ 3.25

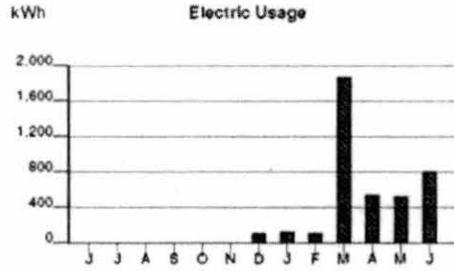




Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]



Calculations based on most recent 12 month history
 Total Usage 624
 Average Usage 89



Calculations based on most recent 12 month history
 Total Usage 4,104
 Average Usage 586

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	0	0	0	0	0	0	21	78	75	353	47	90	20
Electric	0	0	0	0	0	0	111	129	108	1,872	558	523	803





To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

Due Date	Amount Due
Jun 15, 2016	\$ 717.79

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

210 00000717797 92000593453 061520163 00000722111

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after May 24 not included Last payment received May 11 Bill prepared on May 24, 2016 Next meter reading Jun 20, 2016

IMPORTANT: If your service has not yet been disconnected, please pay \$628.88 immediately to avoid disconnection.

Urgent Message - The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	[REDACTED]	Apr 20 May 19	29	608	638 E	30
Elec	[REDACTED]	Apr 20 May 19	29	26763	27286 E	523

155
 7523

Gas - Residential	
Usage - 30 CCF	
Duke Energy - Rate RS	\$ 38.74
Current Gas Charges	\$ 38.74
Gas Cost Recovery \$0.32620000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 828.88
Payment(s) Received	200.00cr ✓
Balance Forward	628.88
Current Gas Charges	38.74
Current Electric Charges	47.58
Taxes	2.59
Current Amount Due	\$ 717.79

Electric - Residential	
Usage - 523 kWh	
Duke Energy - Rate RS	\$ 47.58
Current Electric Charges	\$ 47.58

DISCONNECT NOTICE

Due Date	Amount Due	After Jun 15, 2016
Jun 15, 2016	\$ 717.79	\$ 722.11



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 2.59

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 800 544.6900 or complete an energy theft form at duke-energy.com, under the customer service link.

Learn how to lower you bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall or 855-739-9114.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

CORRECTED DISCONNECT

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
May 20, 2016	\$ 828.88

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

210 00000828882 92000593453 052020166 00000833908

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 28 not included Bill prepared on Apr 28, 2016 Next meter reading May 19, 2016

IMPORTANT: This corrected bill does not stop any disconnection activity on your account.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Mar 21	Apr 20	30	561	608	47
Elec	[REDACTED]	Mar 21	Apr 20	30	26205	26763	558

METER

47
+558

Gas - Residential	
Usage -	47 CCF
Duke Energy - Rate RS	\$ 50.11
Current Gas Charges	\$ 50.11
Gas Cost Recovery \$0.26560000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 1,092.33
Canceled Charges:	
Gas Charges	218.32cr
Electric Charges	148.62cr
Balance Forward	725.39
Current Gas Charges	50.11
Current Electric Charges	50.37
Taxes	3.01
Current Amount Due	\$ 828.88

no pmt

Electric - Residential	
Usage -	558 kWh
Duke Energy - Rate RS	\$ 50.37
Current Electric Charges	\$ 50.37

Taxes	
Taxes	\$ 3.01

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

DISCONNECT NOTICE

Due Date	Amount Due	After May 20, 2016
May 20, 2016	\$ 828.88	\$ 833.90



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

This bill reflects canceled and rebilled gas charges for prior months.

This bill reflects canceled and rebilled electric charges for prior months.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp **DISCONNECT NOTICE**

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
May 17, 2016	\$ 1,092.33

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

THIS BILL SHOWS CONTINUED OUTRAGEOUS ESTIMATIONS

210 00001092332 92000593453 051720164 00001110144

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Apr 25 not included Bill prepared on Apr 25, 2016 Next meter reading May 19, 2016

IMPORTANT - Your service may be disconnected if your past due amount of \$702.44 is not paid before 05/20/2016. A reconnection charge will be required. For questions, please call the number shown above.

Urgent Message - The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

EST

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	[REDACTED]	Mar 21	Apr 20	30	561	834 E	273
Elec	[REDACTED]	Mar 21	Apr 20	30	26205	27908 E	1,703

*+ 273
1703*

Gas - Residential	
Usage	273 CCF
Duke Energy - Rate RS	\$ 211.96
Current Gas Charges	\$ 211.96
Gas Cost Recovery \$0.26560000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 549.70
Late Payment Charge(s)	22.95
Balance Forward	572.65
Current Gas Charges	211.96
Current Electric Charges	144.29
Agmt #4265319 Ending Bal	152.74
Taxes	10.69
Current Amount Due	\$ 1,092.33

no pmt

Electric - Residential	
Usage	1,703 kWh
Duke Energy - Rate RS	\$ 144.29
Current Electric Charges	\$ 144.29

DISCONNECT NOTICE

Due Date	Amount Due	After May 17, 2016
May 17, 2016	\$ 1,092.33	\$ 1,110.14

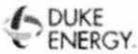


Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 10.69

PLEASE NOTE: Our records indicate that your previous bill was not paid in full. As a result, you have been removed from your agreement. The entire agreement balance is now due.

Call Before You Dig. Digging the wrong area of your yard can be dangerous (even fatal). Be sure to request the marking of underground utility lines before you start. This important step saves lives, and it's free of charge. Call 811 or visit www.kentucky811.org.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Due Date	Amount Due
Apr 13, 2016	\$ 549.70

Account Number XXXXXXXXXX 80 14

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

THIS BILL REFLECTS THEIR MISS INFORMATION

200 00000549703 92000593453 041320168 00000572659

Page 1 of 3

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	XXXXXXXXXX

Mailing Payments To	Account Information
PO Box 1326 Charlotte NC 28201 1326	Payments after Mar 22 not included Last payment received Mar 16 Bill prepared on Mar 22, 2016 Next meter reading Apr 20, 2016

METER

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	XXXXXX	Feb 19	Mar 21	31	208 E	561	353
Elec	XXXXXX	Feb 19	Mar 21	31	24333 E	26205	1,872

+ 353

+ 1,872

Gas - Residential	
Usage -	353 CCF
Duke Energy - Rate RS	\$ 296.54
Current Gas Charges	\$ 296.54
Gas Cost Recovery \$0.34290000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 524.74
Payment(s) Received	295.00cr
Balance Forward	229.74
Current Gas Charges	296.54
Current Electric Charges	162.39
Agmt #4265319 Amt Due	77.00
Transfer to Agmt #4265319	229.74cr
Taxes	13.77
Current Amount Due	\$ 549.70

Electric - Residential	
Usage -	1,872 kWh
Duke Energy - Rate RS	\$ 162.39
Current Electric Charges	\$ 162.39

Taxes	
Taxes	\$ 13.77

Account Balance	
Current Charges	\$ 472.70
Agreement Balance	229.74
Total Account Balance	\$ 702.44

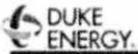
PLEASE RETAIN THIS STATEMENT FOR YOUR RECORDS: Receipt Number 3349379. \$295.00 has been received as a security deposit for your account on 03/16/2016.

Due Date	Amount Due	After
Apr 13, 2016	\$ 549.70	Apr 13, 2016
		\$ 572.65

THIS IS ALSO THE FIRST TIME THE ACTUALLY RECORDED METER. BUT THEY HAD ALREADY BEEN IN A METER...



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Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

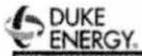
*Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.544.6900. *

Explanation of Current Charges		
Gas	Duke Energy	
Meter - [REDACTED]	Rate RS - Residential Service	
CCF Usage 353	Customer Charge	\$ 16.10
Feb 19 - Mar 21	Gas Delivery Charge	
31 Days	353 CCF @ \$ 0.37213000	131.36
	Gas DSM Rider	
	353 CCF @ \$ 0.07843200	27.69
	Gas Cost Recovery	
	353 CCF @ \$ 0.34290000	121.04
	Service Replacement Rider	0.35
		\$ 296.54
	Total Current Gas Charges	\$ 296.54
Electric	Duke Energy	
Meter - [REDACTED]	Rate RS - Residential Service	
kWh Usage - 1.872	Customer Charge	\$ 4.60
Feb 19 - Mar 21	Energy Chrg	
31 Days	1.872 kWh @ \$ 0.08073600	151.14
	Elec DSM Rider	
	1.872 kWh @ \$ 0.00595500	11.15
	Rider MSR-E	
	1.872 kWh 0.00000000	0.00
	Rider PSM	
	1.872 kWh @ \$ 0.00070500cr	1.32cr
	Elec Fuel Adjustment	
	1.872 kWh @ \$ 0.00170100cr	3.18cr
		162.39
	Total Current Electric Charges	\$ 162.39

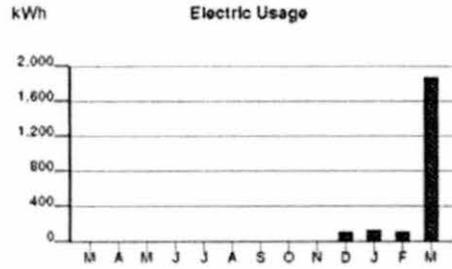
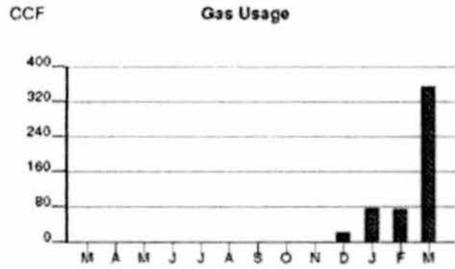
Explanation of Taxes		
Taxes	Franchise Fee-Covington	\$ 13.77
		\$ 13.77
	Total Taxes	\$ 13.77

Agreement Information		
Summary		Previous Agreement Balance
Agreement Number - 4265319		\$ 0.00
Agreement Amount - \$ 229.74		Transfer From Current Billing
Agreement Date - 03/15/16		\$ 229.74
Number of Payments - 3		Agreement Balance
Monthly Amount Due - \$ 77.00		\$ 229.74





Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]



Calculations based on most recent 12 month history
 Total Usage 527
 Average Usage 132

Calculations based on most recent 12 month history
 Total Usage 2,220
 Average Usage 555

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Gas	0	0	0	0	0	0	0	0	0	21	76	75	353
Electric	0	0	0	0	0	0	0	0	0	111	129	108	1,872





To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number XXXXXXXXXX 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Mar 17, 2016	\$ 524.74

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000524743 92000593453 031720168 00000529362

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	XXXXXXXXXX

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Feb 24 not included Bill prepared on Feb 24, 2016 Next meter reading Mar 21, 2016

IMPORTANT- Your service may be disconnected if your past due amount of \$423.29 is not paid before 03/18/2016. This includes your past due utility amount of \$128.29 and your past due Deposit amount of \$295.00. A reconnection charge will be required. For questions, please call the number shown above.

Urgent Message - The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	XXXXXXXXXX	Jan 21	Feb 19	29	133 E	208 E	75
Elec	XXXXXXXXXX	Jan 21	Feb 19	29	24225 E	24333 E	108

Gas - Residential	
Usage -	75 CCF
Duke Energy - Rate RS	\$ 78.62
Current Gas Charges	\$ 78.62
Gas Cost Recovery \$0.37540000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 423.29
Late Payment Charge(s)	6.23
Balance Forward	429.52
Current Gas Charges	78.62
Current Electric Charges	13.83
Taxes	2.77
Current Amount Due	\$ 524.74

Electric - Residential	
Usage -	108 kWh
Duke Energy - Rate RS	\$ 13.83
Current Electric Charges	\$ 13.83

ET
no pmt

DISCONNECT NOTICE

Due Date	Amount Due	Alter
Mar 17, 2016	\$ 524.74	Mar 17, 2016
		\$ 529.36



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 2.77

Get up to a \$425 rebate when you seal air leaks and upgrade insulation this winter. Plus enjoy increased comfort and energy savings throughout the year. To see if you are eligible, visit duke-energy.com/get425 or call 866.785.6209.

We make house calls! A free in-home energy assessment can reveal ways you're losing energy and money. Available for eligible homeowners - a \$180 value. Contact duke-energy.com/FreeAudit or 855.739.9114 to see if you qualify.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number XXXXXXXXXX 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Feb 17, 2016	\$ 423.29

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000423297 92000593453 021720160 00000429520

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	XXXXXXXXXX

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 26 not included Bill prepared on Jan 26, 2016 Next meter reading Feb 19, 2016

PLEASE NOTE: A service deposit is being charged to your account as a result of your current credit status. If you have not yet paid your deposit, please pay the stated deposit amount, by the due date indicated, in order to avoid disconnection.

Urgent Message - The charges on this bill have been estimated because the gate was padlocked. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

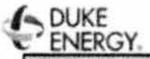
Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	XXXXXXXXXX	Dec 18	Jan 21	34	55	133 E	78
Elec	XXXXXXXXXX	Dec 18	Jan 21	34	24096	24225 E	129

Gas - Residential	
Usage	78 CCF
Duke Energy - Rate RS	\$ 78.83
Current Gas Charges	\$ 78.83
Gas Cost Recovery \$0.35070000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Prior Month(s) Charges:	
Gas Charges	20.89
Electric Charges	10.06
Balance Forward	30.95
Current Gas Charges	78.83
Current Electric Charges	14.78
Deposit Amt Due	295.00
Taxes	3.73
Current Amount Due	\$ 423.29

Electric - Residential	
Usage	129 kWh
Duke Energy - Rate RS	\$ 14.78
Current Electric Charges	\$ 14.78

Due Date	Amount Due	After Feb 17, 2016
Feb 17, 2016	\$ 423.29	\$ 429.52



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 3.73

Your deposit and accrued interest will be credited to your account after you have paid your utility bill promptly each month for the required time period, or at the time you request to have your service terminated.

Welcome to Duke Energy's e-Bill program. You will no longer receive a paper bill. To view/pay your bill, go to www.duke-energy.com, select your local utility, login to Online Services and click on Pay My Bill with e-Bill.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

Due Date	Amount Due
Mar 17, 2017	\$ 410.77

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000410772 92000593453 031720176 00000419338

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Feb 23 not included Last payment received Feb 20 Bill prepared on Feb 23, 2017 Next meter reading Mar 21, 2017

Urgent Message - Your bill has been estimated for at least 9 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT - Your service may be disconnected if your past due amount of \$223.93 is not paid before 03/20/2017. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Jan 20	Feb 20	31	981 E	1079 E	98
Elec	[REDACTED]	Jan 20	Feb 20	31	35286 E	36085 E	799

Gas - Residential	
Usage -	98 CCF
Duke Energy - Rate RS	\$ 101.30
Current Gas Charges	\$ 101.30
Gas Cost Recovery \$0.44460000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 415.60
Payment(s) Received	191.67cr
Late Payment Charge(s)	10.42
Balance Forward	234.35
Current Gas Charges	101.30
Current Electric Charges	69.98
Taxes	5.14
Current Amount Due	\$ 410.77

Electric - Residential	
Usage -	799 kWh
Duke Energy - Rate RS	\$ 69.98
Current Electric Charges	\$ 69.98

DISCONNECT NOTICE

Due Date	Amount Due	After Mar 17, 2017
Mar 17, 2017	\$ 410.77	\$ 419.33



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 5.14

Duke Energy EZRead Program Reminder - This bill was prepared with estimated meter reading(s). To avoid an estimated bill next month, please submit your meter reading(s) within 3 business days of the next meter reading date listed in the "Account Information" section of this bill.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number 9 [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Apr 17, 2017	\$ 575.54

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

210 00000575542 92000593453 041720174 00000583120

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 24 not included Bill prepared on Mar 24, 2017 Next meter reading Apr 20, 2017

Urgent Message - Your bill has been estimated for at least 9 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT: If your service has not yet been disconnected, please pay \$410.77 immediately to avoid disconnection.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	[REDACTED]	Feb 20 Mar 21	29	1079 E	1161 E	82
Elec	[REDACTED]	Feb 20 Mar 21	29	36085 E	36795 E	710

Gas - Residential	
Usage -	82 CCF
Duke Energy - Rate RS	\$ 89.71
Current Gas Charges	\$ 89.71
Gas Cost Recovery \$0.47130000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 410.77
Late Payment Charge(s)	8.56
Balance Forward	419.33
Current Gas Charges	89.71
Current Electric Charges	61.95
Taxes	4.55
Current Amount Due	\$ 575.54

Electric - Residential	
Usage -	710 kWh
Duke Energy - Rate RS	\$ 61.95
Current Electric Charges	\$ 61.95

DISCONNECT NOTICE

Due Date	Amount Due	After Apr 17, 2017
Apr 17, 2017	\$ 575.54	\$ 583.12



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Taxes	
Taxes	\$ 4.55

"Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.543.5599."



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
May 15, 2017	\$ 591.81

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000591815 92000593453 051520173 00000615706

Page 1 of 3

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 21 not included Last payment received Mar 30 Bill prepared on Apr 21, 2017 Next meter reading May 19, 2017

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Mar 21	Apr 20	30	1161 E	1674	513
Elec	[REDACTED]	Mar 21	Mar 29	8	36795 E	36991	196
Elec	[REDACTED]	Mar 30	Apr 20	21	36991	37175	184

Gas - Residential	
Usage -	513 CCF
Duke Energy - Rate RS	\$ 442.77
Current Gas Charges	\$ 442.77
Gas Cost Recovery \$0.47130000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 575.54
Payment(s) Received	475.77 cr
Balance Forward	99.77
Current Gas Charges	442.77
Current Electric Charges	34.94
Taxes	14.33
Current Amount Due	\$ 591.81

Electric - Residential	
Usage -	196 kWh
Duke Energy - Rate RS	\$ 17.06
Usage -	184 kWh
Duke Energy - Rate RS	17.88
Current Electric Charges	\$ 34.94

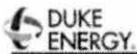
Taxes	
Taxes	\$ 14.33

This bill contains final charges for electric service on Meter #62601982.

Due Date	Amount Due	After May 15, 2017
May 15, 2017	\$ 591.81	\$ 615.70



Visit us at www.duke-energy.com



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

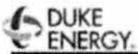
Call Before You Dig. Digging the wrong area of your yard can be dangerous (even fatal). Be sure to request the marking of underground utility lines before you start. This important step saves lives, and it's free of charge. Call 811 or visit www.kentucky811.org.

"Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.543.5599."

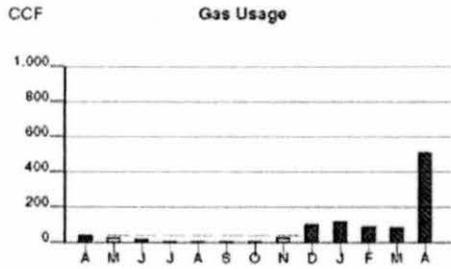
Explanation of Current Charges		
Gas Meter - [REDACTED] CCF Usage 513 Mar 21 - Apr 20 30 Days	Duke Energy Rate RS - Residential Service Customer Charge \$ 16.10 Gas Delivery Charge 513 CCF @ \$ 0.37213000 190.90 Gas DSM Rider 513 CCF @ \$ 0.01324100cr 6.79cr Gas Cost Recovery 513 CCF @ \$ 0.47130000 241.78 Service Replacement Rider 0.78	\$ 442.77 Total Current Gas Charges \$ 442.77
Electric Meter - [REDACTED] kWh Usage 196 Mar 21 - Mar 29 8 Days	Duke Energy Rate RS - Residential Service Customer Charge \$ 1.23 Energy Chrg 196 kWh @ \$ 0.08073600 15.82 Elec DSM Rider 196 kWh @ \$ 0.00735000 1.44 Rider MSR-E 196 kWh 0.00000000 0.00 Rider PSM 196 kWh @ \$ 0.00152500cr 0.30cr Elec Fuel Adjustment 196 kWh @ \$ 0.00578400cr 1.13cr	17.06 Total Current Electric Charges \$ 34.94
Electric Meter - [REDACTED] kWh Usage 184 Mar 30 - Apr 20 21 Days	Duke Energy Rate RS - Residential Service Customer Charge \$ 3.22 Energy Chrg 184 kWh @ \$ 0.08073600 14.86 Elec DSM Rider 184 kWh @ \$ 0.00796700 1.47 Rider MSR-E 184 kWh 0.00000000 0.00 Rider PSM 184 kWh @ \$ 0.00152500cr 0.28cr Elec Fuel Adjustment 184 kWh @ \$ 0.00754600cr 1.39cr	17.88 Total Current Electric Charges \$ 34.94

Explanation of Taxes		
Taxes	Franchise Fee Covington \$ 14.33	\$ 14.33
	Total Taxes	\$ 14.33

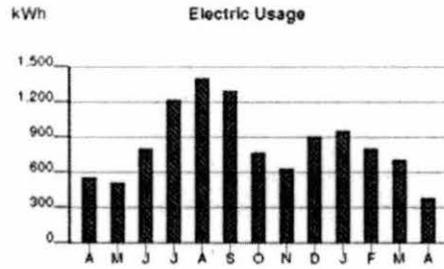




Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]



Calculations based on most recent 12 month history
 Total Usage 1,066
 Average Usage 89



Calculations based on most recent 12 month history
 Total Usage 10,412
 Average Usage 868

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Gas	47	30	20	15	13	15	17	34	109	120	98	82	513
Electric	558	523	803	1,225	1,397	1,295	775	643	914	948	799	710	380





To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number XXXXXXXXXX 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Jun 15, 2017	\$ 392.05

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000392057 92000593453 061520171 00000408360

Page 1 of 3

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	XXXXXXXXXX

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201 1326	Payments after May 24 not included Last payment received May 22 Bill prepared on May 24, 2017 Next meter reading Jun 20, 2017

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	XXXXXX	Apr 20	May 19	29	1674	2006 E	332
Elec	XXXXXX	Apr 20	May 19	29	37175	37459 E	284

777
0 4 2

Gas - Residential	
Usage - 332 CCF	
Duke Energy - Rate RS	\$ 299.47
Current Gas Charges	\$ 299.47
Gas Cost Recovery \$0.49230000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 591.81
Payment(s) Received	56.00cr
Late Payment Charge(s)	23.89
Balance Forward	559.70
Current Gas Charges	299.47
Current Electric Charges	26.80
Agmt #4524218 Amt Due	56.00
Transfer to Agmt #4524218	615.70cr
Agmt #4524218 Amt Due	56.00
Taxes	9.78
Current Amount Due	\$ 392.05

Electric - Residential	
Usage - 284 kWh	
Duke Energy - Rate RS	\$ 26.80
Current Electric Charges	\$ 26.80

Taxes	
Taxes	\$ 9.78

Account Balance	
Current Charges	\$ 336.05
Agreement Balance	559.70
Total Account Balance	\$ 895.75

Duke Energy EZRead Program Reminder - This bill was prepared with estimated meter reading(s). To avoid an estimated bill next month, please submit your meter reading(s) within 3 business days of the next meter reading date listed in the "Account Information" section of this bill.

Due Date	Amount Due	After Jun 15, 2017
Jun 15, 2017	\$ 392.05	\$ 408.36



Visit us at www.duke-energy.com



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Learn how to lower your bill with a free Home Energy House Call - a \$180 value. Eligible homeowners can get a free in-home energy assessment, free LEDs, a free showerhead and more. Sign up at duke-energy.com/housecall.

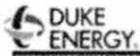
Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 800.544.6900 or complete an energy theft form at duke-energy.com, under the customer service link.

Explanation of Current Charges		
Gas	Duke Energy	
Meter - [REDACTED]	Rate RS - Residential Service	
CCF Usage - 332	Customer Charge	\$ 16.10
Apr 20 - May 19	Gas Delivery Charge	
29 Days	332 CCF @ \$ 0.37213000	123.55
	Gas DSM Rider	
	332 CCF @ \$ 0.01324100cr	4.40cr
	Gas Cost Recovery	
	332 CCF @ \$ 0.49230000	163.44
	Service Replacement Rider	0.78
		\$ 299.47
	Total Current Gas Charges	\$ 299.47
Electric	Duke Energy	
Meter - [REDACTED]	Rate RS - Residential Service	
kWh Usage - 284	Customer Charge	\$ 4.60
Apr 20 - May 19	Energy Chrg	
29 Days	284 kWh @ \$ 0.08073600	22.93
	Elec DSM Rider	
	284 kWh @ \$ 0.00796700	2.26
	Rider MSR-E	
	284 kWh 0.00000000	0.00
	Rider PSM	
	284 kWh @ \$ 0.00152500cr	0.43cr
	Elec Fuel Adjustment	
	284 kWh @ \$ 0.00902700cr	2.56cr
		26.80
	Total Current Electric Charges	\$ 26.80

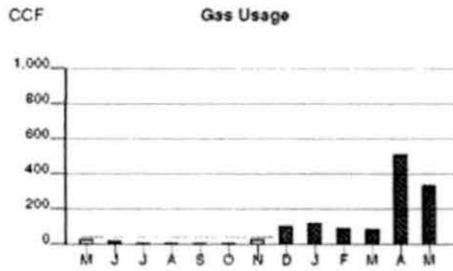
Explanation of Taxes		
Taxes	Franchise Fee Covington	\$ 9.78
		\$ 9.78
	Total Taxes	\$ 9.78

Agreement Information			
Summary		Previous Agreement Balance	\$ 0.00
Agreement Number -	4524218	Transfer From Current Billing	\$ 615.70
Agreement Amount -	\$ 615.70	Payment(s) Received	\$ 32.11cr
Agreement Date -	05/19/17	Agreement Balance	\$ 559.70
Number of Payments -	11		
Monthly Amount Due -	\$ 56.00		

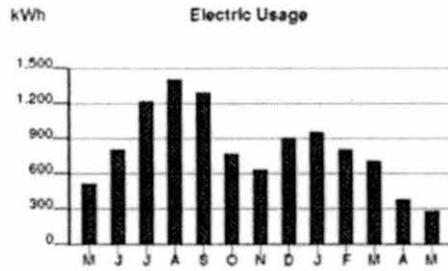




Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

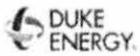


Calculations based on most recent 12 month history
 Total Usage 1,368
 Average Usage 114



Calculations based on most recent 12 month history
 Total Usage 10,173
 Average Usage 848

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Gas	30	20	15	13	15	17	34	109	120	98	82	513	332
Electric	523	803	1,225	1,397	1,295	775	643	914	948	799	710	380	284



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Jun 30, 2017	\$ 852.47

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000852473 92000593453 063020176 00000889989

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
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Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]
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Mail Payments To	Account Information
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PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 08 not included Bill prepared on Jun 08, 2017 Next meter reading Jun 20, 2017
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Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Apr 20	May 19	29	1674	2006	332

Gas - Residential	
Usage -	332 CCF
Duke Energy - Rate RS	\$ 299.47
Current Gas Charges	\$ 299.47
Gas Cost Recovery \$0.49230000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 131.25
Cancel Late Pmt Charge	23.89cr
Prior Month(s) Charges:	
Gas Charges	423.94
Balance Forward	531.30
Current Gas Charges	299.47
Taxes	21.70
Current Amount Due	\$ 852.47

Taxes	
Taxes	\$ 21.70

Due Date	Amount Due	After Jun 30, 2017
Jun 30, 2017	\$ 852.47	\$ 889.98



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To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp **** CORRECTED BILL ****

Account Number [REDACTED] 80 14

Due Date	Amount Due
Jun 29, 2017	\$ 131.25

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000131253 92000593453 062920173 00000132594

**** CORRECTED BILL ****

Page 1 of 1

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 07 not included Bill prepared on Jun 07, 2017 Next meter reading Jun 20, 2017

Current Billing	
Amt Due - Previous Bill	\$ 392.05
Canceled Charges:	
Gas Charges	764.50cr
Balance Forward	372.45cr
Agmt #4524218 Ending Bal	503.70
Current Amount Due	\$ 131.25

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

We have removed your agreement and adjusted your amount due to reflect the actual amount owed based on a recent meter reading. If you would like to setup new payment arrangements, please call us at 1-800-544-6900.

This bill reflects canceled and rebilled gas charges for prior months.

Agreement Information		
Summary		Previous Agreement Balance \$ 0.00
Agreement Number -	4524218	Agreement Balance \$ 0.00
Agreement Amount -	\$ 615.70	
Agreement Date -	05/19/17	
Number of Payments -	11	

**** CORRECTED BILL ****

Due Date	Amount Due	After Jun 29, 2017
Jun 29, 2017	\$ 131.25	\$ 132.59



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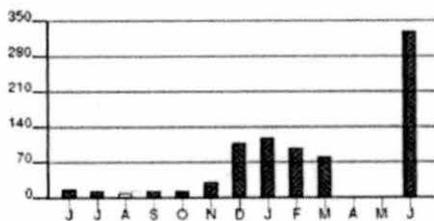
Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Explanation of Current Charges		
Gas	Duke Energy	
Meter - [REDACTED]	Rate RS - Residential Service	
CCF Usage - 332	Customer Charge	\$ 16.10
Apr 20 - May 19	Gas Delivery Charge	
29 Days	332 CCF @ \$ 0.37213000	123.55
	Gas DSM Rider	
	332 CCF @ \$ 0.01324100cr	4.40cr
	Gas Cost Recovery	
	332 CCF @ \$ 0.49230000	163.44
	Service Replacement Rider	0.78
		\$ 299.47
	Total Current Gas Charges	\$ 299.47

Explanation of Prior Month(s) Charges		
Gas	Duke Energy	
Meter - [REDACTED]	Rate RS - Residential Service	
CCF Usage - 513	Customer Charge	\$ 16.10
Mar 21 - Apr 20	Gas Delivery Charge	
30 Days	513 CCF @ \$ 0.37213000	190.90
	Gas DSM Rider	
	513 CCF @ \$ 0.01324100cr	6.79cr
	Gas Cost Recovery	
	513 CCF @ \$ 0.43460000	222.95
	Service Replacement Rider	0.78
		\$ 423.94
	Total Prior Gas Charges	\$ 423.94

Explanation of Taxes		
Taxes	Franchise Fee Covington	\$ 21.70
		\$ 21.70
	Total Taxes	\$ 21.70

CCF Gas Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill

Total Usage 835
Average Usage 70

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	20	15	13	15	17	34	108	120	96	82	0	0	332





To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Jul 13, 2017	\$ 725.62

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000725625 92000593453 071320170 00000755630

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Jun 21 not included Bill prepared on Jun 21, 2017 Next meter reading Jul 20, 2017

IMPORTANT: Your service may be disconnected if your past due amount of \$107.36 is not paid before 07/14/2017. A reconnection charge will be required. For questions, please call the number shown above.

SOUTHERN CROSS

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Jun 08	Jun 20	12	1705	1719	14
Gas	[REDACTED]	May 19	Jun 08	20	1694 E	1705	11
Elec	[REDACTED]	May 19	Jun 20	32	37459 E	38743	1,284

??

Gas - Residential	
Usage -	14 CCF
Duke Energy - Rate RS	\$ 17.72
Current Gas Charges	\$ 37.22
Gas Cost Recovery \$0.45520000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 852.47
Canceled Charges:	
Gas Charges	308.45cr
Prior Month(s) Charges:	
Gas Charges	33.91
Balance Forward	577.93
Current Gas Charges	37.22
Current Electric Charges	105.17
Taxes	5.30
Current Amount Due	\$ 725.62

Electric - Residential	
Usage -	1,284 kWh
Duke Energy - Rate RS	\$ 105.17
Current Electric Charges	\$ 105.17

Taxes	
Taxes	\$ 5.30

DISCONNECT NOTICE

Due Date	Amount Due	After Jul 13, 2017
Jul 13, 2017	\$ 725.62	\$ 755.63



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

We calculated your gas charges using the readings you provided.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Aug 16, 2017	\$ 1,002.14

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00001002147 92000593453 081620172 00001015567

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
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Christina L Rule Duke Energy 1-800-544-6900 [REDACTED]
 637 12Th W
 Covington KY 41011

Mail Payments To	Account Information
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PO Box 1327 Payments after Jul 25 not included Bill prepared on Jul 25, 2017
 Charlotte NC 28201-1327 Next meter reading Aug 18, 2017

IMPORTANT: Your service may be disconnected if your past due amount of \$725.62 is not paid before 08/18/2017. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Jun 20	Jul 20	30	1719	1749 E	30
Elec	[REDACTED]	Jun 20	Jul 20	30	38743	41390	2,647

Gas - Residential	
Usage - 30 CCF	
Duke Energy - Rate RS	\$ 40.74
Current Gas Charges	\$ 40.74
Gas Cost Recovery \$0.43670000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 725.62
Balance Forward	725.62
Current Gas Charges	40.74
Current Electric Charges	227.73
Taxes	8.05
Current Amount Due	\$ 1,002.14

Electric - Residential	
Usage - 2,647 kWh	
Duke Energy - Rate RS	\$ 227.73
Current Electric Charges	\$ 227.73

Taxes	
Taxes	\$ 8.05

DISCONNECT NOTICE

Due Date	Amount Due	After Aug 16, 2017
Aug 16, 2017	\$ 1,002.14	\$ 1,015.56



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp **** CORRECTED BILL ****

Account Number XXXXXXXXXX 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Aug 21, 2017	\$ 984.94

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000984949 92000593453 082120173 00000997536

**** CORRECTED BILL ****

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
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Christina L Rule 637 12Th W Covington KY 41011	Duke Energy	1-800-544-6900 XXXXXXXXXX
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Mail Payments To	Account Information
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PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 28 not included	Bill prepared on Jul 28, 2017 Next meter reading Aug 18, 2017
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Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	XXXXXXXXXX	Jun 20	Jul 20	30	1719	1728	9

???

Gas - Residential	
Usage -	9 CCF
Duke Energy - Rate RS	\$ 24.04
Current Gas Charges	\$ 24.04
Gas Cost Recovery \$0.43670000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 1,002.14
Canceled Charges:	
Gas Charges	41.96cr
Balance Forward	960.18
Current Gas Charges	24.04
Taxes	0.72
Current Amount Due	\$ 984.94

Taxes	
Taxes	\$ 0.72

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

We calculated your gas charges using the readings you provided.

**** CORRECTED BILL ****

Due Date	Amount Due	After Aug 21, 2017
Aug 21, 2017	\$ 984.94	\$ 997.53

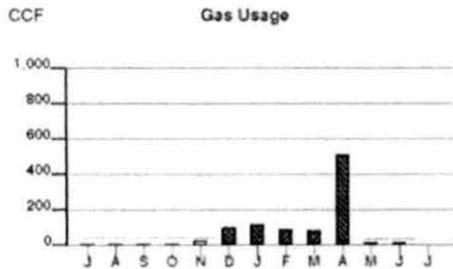


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Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Explanation of Current Charges		
Gas Meter - [REDACTED]	Duke Energy Rate RS - Residential Service	
CCF Usage - 9	Customer Charge	\$ 16.10
Jun 20 - Jul 20 30 Days	Gas Delivery Charge 9 CCF @ \$ 0.37213000	3.35
	Gas DSM Rider 9 CCF @ \$ 0.01324100cr	0.12cr
	Gas Cost Recovery 9 CCF @ \$ 0.43670000	3.93
	Service Replacement Rider	0.78
		\$ 24.04
	Total Current Gas Charges	\$ 24.04

Explanation of Taxes		
Taxes	Franchise Fee Covington	\$ 0.72
		\$ 0.72
	Total Taxes	\$ 0.72



Calculations based on most recent 12 month history
 Total Usage 1,055
 Average Usage 88

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	15	13	15	17	34	109	120	98	82	513	20	25	9



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Amount Due
\$ 725.62

Account Number [REDACTED] 80 14

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00000725625 92000593453 000000000 00000725625

Page 1 of 1

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 27 not included Bill prepared on Jun 27, 2017 Next meter reading Jul 20, 2017

Current Billing	
Amt Due - Previous Bill	\$ 725.62
Current Amount Due	\$ 725.62

The due date for any new charges on this bill will be reflected on your next scheduled bill. Any previous charges are due on the date shown on your prior bill.

Amount Due
\$ 725.62



Visit us at www.duke-energy.com



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

Duke Energy EZRead Program Reminder - This bill was prepared with estimated meter reading(s). To avoid an estimated bill next month, please submit your meter reading(s) within 3 business days of the next meter reading date listed in the "Account Information" section of this bill.

A free home energy assessment can reveal hidden energy wasters and help you lower your bill. Eligible homeowners can get a free in-home analysis plus a free energy savings kit with LEDs and more. Sign up at duke-energy.com/HouseCall.



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

DISCONNECT NOTICE

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Sep 14, 2017	\$ 923.90

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1327
 Charlotte NC 28201-1327

210 00000923907 92000593453 091420171 00000933538

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 1

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Aug 23 not included Last payment received Aug 21 Bill prepared on Aug 23, 2017 Next meter reading Sep 19, 2017

IMPORTANT: Your service may be disconnected if your past due amount of \$725.62 is not paid before 09/15/2017. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	[REDACTED]	Jul 20	Aug 18	29	1728	1736	8
Elec	[REDACTED]	Jul 20	Aug 18	29	41390	43376	1,986

Gas - Residential	
Usage -	8 CCF
Duke Energy - Rate RS	\$ 23.08
Current Gas Charges	\$ 23.08
Gas Cost Recovery \$0.41570000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 984.94
Payment(s) Received	259.32cr
Balance Forward	725.62
Current Gas Charges	23.08
Current Electric Charges	169.43
Taxes	5.77
Current Amount Due	\$ 923.90

Electric - Residential	
Usage -	1,986 kWh
Duke Energy - Rate RS	\$ 169.43
Current Electric Charges	\$ 169.43

Taxes	
Taxes	\$ 5.77

DISCONNECT NOTICE

Due Date	Amount Due	After Sep 14, 2017
Sep 14, 2017	\$ 923.90	\$ 933.53



To view information printed on the back of your bill please click or go to www.duke-energy.com/kentucky/billing/back-of-bill.asp

Account Number [REDACTED] 80 14

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Oct 12, 2017	\$ 1,066.29

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Christina L Rule
 637 12Th W
 Covington KY 41011

PO Box 1326
 Charlotte NC 28201-1326

200 00001066293 92000593453 101220176 00001073206

Name /Service Address	For Inquiries Call	Account Number
Christina L Rule 637 12Th W Covington KY 41011	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Sep 20 not included Bill prepared on Sep 20, 2017 Next meter reading Oct 18, 2017

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	[REDACTED]	Aug 18	Sep 19	32	1736	1746	10
Elec	[REDACTED]	Aug 18	Sep 19	32	43376	44715	1,339

Gas - Residential	
Usage - 10 CCF	
Duke Energy - Rate RS	\$ 24.44
Current Gas Charges	\$ 24.44
Gas Cost Recovery \$0.39720000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 923.90
Balance Forward	923.90
Current Gas Charges	24.44
Current Electric Charges	113.81
Taxes	4.14
Current Amount Due	\$ 1,066.29

Electric - Residential	
Usage - 1,339 kWh	
Duke Energy - Rate RS	\$ 113.81
Current Electric Charges	\$ 113.81

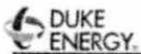
Taxes	
Taxes	\$ 4.14

"Huge variety + huge savings = huge smiles. Discover a world of deeply discounted LED bulbs today at duke-energy.com/OMGLEDS. Use promo code SHIPFREE on orders of \$25 or more. Offer ends Nov. 1, 2017."

Due Date	Amount Due	After Oct 12, 2017
Oct 12, 2017	\$ 1,066.29	\$ 1,073.20



Visit us at www.duke-energy.com



Name	Service Address	Account Number
Christina L Rule	637 12Th W Covington KY 41011	[REDACTED]

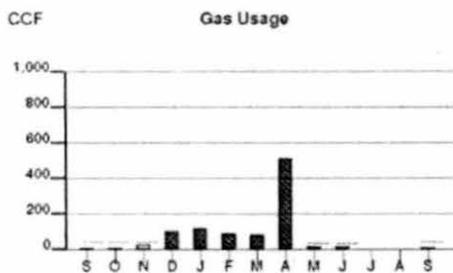
Explanation of Current Charges

Gas Meter - [REDACTED]	Duke Energy Rate RS - Residential Service		
CCF Usage - 10	Customer Charge	\$ 16.10	
Aug 18 - Sep 19 32 Days	Gas Delivery Charge 10 CCF @ \$ 0.37213000	3.72	
	Gas DSM Rider 10 CCF @ \$ 0.01324100cr	0.13cr	
	Gas Cost Recovery 10 CCF @ \$ 0.39720000	3.97	
	Service Replacement Rider	0.78	\$ 24.44
Total Current Gas Charges			\$ 24.44

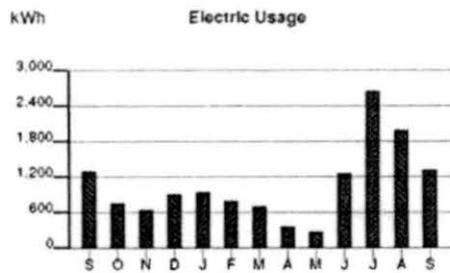
Electric Meter - [REDACTED]	Duke Energy Rate RS - Residential Service		
kWh Usage - 1,339	Customer Charge	\$ 4.60	
Aug 18 - Sep 19 32 Days	Energy Chrg 1,339 kWh @ \$ 0.07545600	101.04	
	Elec DSM Rider 1,339 kWh @ \$ 0.00796700	10.67	
	Rider MSR-E 1,339 kWh 0.00000000	0.00	
	Rider PSM 1,339 kWh @ \$ 0.00045600cr	0.61cr	
	Elec Fuel Adjustment 1,339 kWh @ \$ 0.00141400cr	1.89cr	113.81
Total Current Electric Charges			\$ 113.81

Explanation of Taxes

Taxes			
	Franchise Fee-Covington	\$ 4.14	\$ 4.14
Total Taxes			\$ 4.14

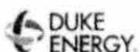


Calculations based on most recent 12 month history
 Total Usage 1,045
 Average Usage 87



Calculations based on most recent 12 month history
 Total Usage 12,709
 Average Usage 1,059

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	15	17	34	109	120	98	82	513	20	25	9	8	10
Electric	1,295	775	643	914	948	799	710	390	284	1,284	2,647	1,988	1,339



Christina Rule
637 W. 12th Street
Covington, KENTUCKY 41011

*Duke Energy Kentucky, Inc.
139 East Fourth Street
Cincinnati, OH 45202

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